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To Test or Not to Test?

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VolunteerMatch.org
Where volunteering begins.



***“Strengthen communities by making
it easier for good people and good
causes to connect.”***



**“If you test, you will quickly find
hundreds of bugs.”**

-Todd Huss CTO VolunteerMatch



Challenges

- **Team new to agile/scrum methodology**
- **First full-time tester**
- **Only dedicated testing resource**
- **Only remote member of engineering team**
- **Complex product with many bugs**
- **Challenging UX**
- **Requirement to support arcane IE6 browser**



My Approach

- **Utilize IM heavily and collaborate (e.g. ask questions in lieu of filing bugs)**
- **Get to know my team and identify biases (to help hone in on possible issues in new features)**
- **Identify the product owners and bridge the culture gap between product and engineering**
- **Always check the live site when I encounter a bug on the testing environment (if it exists, it may not be a pain point)**



Rewards of “not testing”

- **Significantly reduced overhead (TBS time) for the whole team**
- **Team resources leveraged to the fullest to deliver the re-factored product to the customer**
- **As new features begin to replace old ones, “un-filed” bugs become moot (but it’s vital to thoroughly test the new features applying the “new standard”)**



Issues I've encountered

- **So far I have had one escalation occur that could have been avoided by reporting a bug I found in the legacy site. While not major, it was not something I enjoyed**
- **Being new to the product, practicing risk-based testing is a challenge. I lean heavily on our customer and product teams to mitigate these risks**



**As a professional tester, are you
morally obligated to report
every bug you find?**



Thank you